



# 國泰世華銀行越南胡志明市分行

Cathay United Bank - Ho Chi Minh City Branch

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## ANNOUNCEMENT OF HOLIDAY SCHEDULE FOR VICTORY DAY APRIL 30<sup>th</sup> AND INTERNATIONAL LABOR DAY 1<sup>st</sup> MAY OF 2025

Dear Valued Customers,

Cathay United Bank – Ho Chi Minh City Branch (“CUBHCM”) thank you for your trusts and banking with us over the years.

In order to help customers be proactive in managing transactions and using banking services, CUBHCM respectfully inform you of our holiday schedule for Victory Day April 30<sup>th</sup> and International Labor Day May 1<sup>st</sup> of 2025, as follows:

- **Saturday (26<sup>th</sup> April, 2025): Make-up work;**
- **Wednesday (30<sup>th</sup> April, 2025) to Friday (2<sup>nd</sup> May, 2025) inclusively: Holiday;**
- **Monday (5<sup>th</sup> May, 2025): Resume work.**

During the holiday period, some products and services of CUBHCM will be TEMPORARILY INTERRUPTED. However, certain products and services will still be AVAILABLE during the holiday season. If you have any questions about using CUBHCM's products and services, please contact us as follows:

- **Corporate Banking Customer:**
  - For any concern or feedback on opening and use of account or payment services, during the holiday period, please contact the Hotline **028 3825 8768** and press **1** to leave a voice message, we will receive this message and start to handle on the next working day.
- **Consumer Banking Customer:**
  - CUB Vietnam application still operates normally and serves you throughout the holiday period.
  - The Customer Service Center will not accept calls during the holiday period. Please contact the Hotline at **028 3622 6836** on the working day(s) after the holiday. If you need support, you can send an email to: [contact.CUB@vn.cathaybk.com](mailto:contact.CUB@vn.cathaybk.com), and we will assist you on the next working day.

CUBHCM wish You and Your family a happy holiday!

Best regards,

Cathay United Bank – Ho Chi Minh City Branch



**CHOU PIN HUI**  
Trưởng Phòng  
Phòng Vận Hành